

## User Data Deletion Policy – RTMC Mobile Services

RTMC Mobile Services provides access to information held in the **National Traffic Information System (NaTIS)**, which is a statutory national database governed by South African law.

### Data Deletion

Certain personal and vehicle-related information displayed in this application **cannot be deleted upon user request**, as it is legally required to be retained for:

- regulatory compliance
- public safety
- audit and law-enforcement purposes

This data is not owned or controlled by the mobile application and is managed in accordance with applicable legislation.

### App Access Removal

Users may:

- uninstall the application at any time
- revoke access by ceasing use of the app

Uninstalling the app removes all **locally stored data** from the device.

### Locally Stored Data

Any data stored locally on the device (such as session tokens or preferences) is automatically removed when the application is uninstalled.

### Contact

For queries related to data handling, please contact:

**[paia@rtmc.co.za](mailto:paia@rtmc.co.za)**