

User Data Deletion Policy – RTMC Mobile Services

RTMC Mobile Services provides access to information held in the **National Traffic Information System (NaTIS)**, which is a statutory national database governed by South African law.

Data Deletion

Certain personal and vehicle-related information displayed in this application **cannot be deleted upon user request**, as it is legally required to be retained for:

- regulatory compliance
- public safety
- audit and law-enforcement purposes

This data is not owned or controlled by the mobile application and is managed in accordance with applicable legislation.

App Access Removal

Users may:

- uninstall the application at any time
- revoke access by ceasing use of the app

Uninstalling the app removes all **locally stored data** from the device.

Locally Stored Data

Any data stored locally on the device (such as session tokens or preferences) is automatically removed when the application is uninstalled.

Contact

For queries related to data handling, please contact:
paia@rtmc.co.za