

PRESS RELEASE

To : All News Editors
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Attention : News Reporters / Transport Reporters / Newswires



GAUTENG TO CEASE TAKING WALK IN BOOKINGS FOR LEARNERS AND DRIVING LICENCE BOOKINGS

GAUTENG-: With close to 50% of driving licence application bookings being made on-line, Gauteng is now moving towards the total cessation of walk-in bookings at all its driving licence testing centres (DLTCs).

Out of 108 554 people who made applications last week, 48 205 used the online booking system instead of waiting in long queues at the driving licence testing centres.

This encouraging growth has been achieved within short period of seven weeks since the launch of the service on August 30.

The new innovative system has reduced long queues and saved travelling time and money for thousands of applicants.

The system allows new applicants to schedule the date and time on which they intend to take learner licence or driving licence tests. It also allows users to renew their driving licence cards as well as public driver's permits.

The Gauteng Department of Transport has decided that all booking applications will be done exclusively on-line with effect from November 1, 2018 due to the successful implementation of this system.

The Tshwane Metro Council took a similar decision earlier and moved the services to the on-line platform with effect from October.

The service has received warm accolades from members of the public. Famous South African Designer Thula Sindi tweeted the following while renewing his driving licence at Langlaagte DLTC in Johannesburg: "Done in 6 pleasant minutes." Upon Completion he tweeted: "Print out your appointment letter, so everything is fast...Even for payments counter you don't have to wait if you are booked online. Very fast, very friendly, very efficient if you booked online."

The Justice Project SA also tweeted "So @samcowen tested out the @TrafficRTMC online driving licence card renewal booking system and guess what? LESS THAN 45 minutes spent – in & out! #Kudos to @TrafficRTMC and @City_Ekurhuleni Bedfordview DLTC for a most welcome service. See: online.natis.gov.za/#/".

The service is available at online.natis.gov.za.

Before the introduction of the on-line service, applicants were required to travel to a driving licence testing centre and queue for between 140-180 minutes depending on what time they arrive in order to book a time slot.

With the introduction of the on-line service, applicants are able to make their bookings in the

comfort of their homes even after hours and weekends. The online service takes the applicant between 5-10 minutes depending on the speed with which the applicant is able to type and the available capacity at the DLTC. If a preferred time slot is not available at the first DLTC, the applicant can quickly search for the available slot at any other participating centre.

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ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)

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